



WebShield Appliance v3.0 Technote: Option to disable secondary actions if there is an anti-virus hit.

Overview

WebShield does file filtering before anti-virus and content scanning. As a result file filter rule hit happens first and takes precedence over anti-virus and content scanning. This feature allows the administrator to disable secondary actions when a file filter detection occurs on an e-mail containing a virus. It is disabled by default.

Enabling/Disabling

In order to enable this functionality, it is necessary to modify config/smtp.xml manually.

To do this, please proceed as follows:

- 1) Save configuration (on the System-> Backup and Restore page).
- 2) Create a new / clean directory.
- 3) Extract smtp.xml from the saved .Zip file into the directory.
- 4) Copy the smtp.xml file to smtp.xml.old or appropriate backup name.
- 5) Open the smtp.xml file with WordPad.
- 6) Locate the following section:-

```
<Settings name="protocol" package="com.nai.webshield.escm.dialogs.smtp.protocol" type="Product" version="3.1">
```

- 7) To enable/disable the setting modify the following line in the section.

```
<Attr name="DisableSecondaryActions" type="bool" value="0" />
```

Changing the value to 0 would disable the feature and 1 would enable it. "0" is the default value.

Please note that this attribute appears in protocol_in and protocol_out sections of the xml. Please modify the field for the direction in which you want this feature to be enabled.

- 8) Save the file, if prompted choose txt, ignore warning about stripping the formatting.
- 9) Manually confirm that the smtp.xml file has been saved as **Text**. Saving the file as .RTF will result in a loss of the configuration.
- 10) Update the Zip file with the new file. Use Winzip or equivalent as it can handle long filenames. Ensure that *full path info* is switched off in Winzip.
- 11) Restore the Zip file to the appliance. This is done from the Backup and Restore page, browse to file you just saved, click "Restore Configuration" button.
- 12) Apply all changes.



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